

#### STUDENT SUCCESS

JBU Ally is a tool used for student success and retention. Ally Alert is one aspect of Ally that will allow professors to help us keep track of student issues. Please use Ally Alert to report any kind of issue regarding a student. Using this system will help us track and follow up on your concerns.

Here are instructions on how to submit an alert for a student:

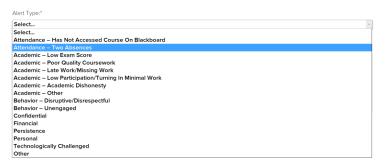
## 1. Navigate and Log-In to http://allyalert.jbu.edu

There is also a link available under resources on the EagleNet Homepage

# **2. Search for the student you want to report** You can use name, ID, or user name to search for students

#### **3. Select the Alert Type**

There are options for the most issues, but if you can't find one that applies you can use "other"



### 4. Write a description of the issue

Please provide any relevant information that you think might help in resolving this case

itails:" 🥥				
udent has failed to submit work for two weeks. If he fails e course	s to submit work th	is week, he will be marke	d absent and given an '	'F" for
ax Length: 2000 Characters			144 C	haract
<u> </u>	Submit			

#### 5. Submit the Alert

You will receive a notification email that your alert has been submitted and a follow up email once the case is resolved.

Questions? Please contact Aaron Abbott, Director of Advising & Student Services for JBU Online, at aabbott@jbu.edu or (479) 631-4665.