



JBU Ally is a tool used for student success and retention. Ally Alert is one aspect of Ally that will allow professors to help us keep track of student issues. Please use Ally Alert to report any kind of issue regarding a student. Using this system will help us track and follow up on your concerns.

Here are instructions on how to submit an alert for a student:

1. Navigate and Log-In to <http://allyalert.jbu.edu>

There is also a link available under resources on the EagleNet Homepage

2. Search for the student you want to report

You can use name, ID, or user name to search for students

3. Select the Alert Type

There are options for the most issues, but if you can't find one that applies you can use "other"

Alert Type:
Select...
Select...
Attendance - Has Not Accessed Course On Blackboard
Attendance - Two Absences
Academic - Low Exam Score
Academic - Poor Quality Coursework
Academic - Late Work/Missing Work
Academic - Low Participation/Turning In Minimal Work
Academic - Academic Dishonesty
Academic - Other
Behavior - Disruptive/Disrespectful
Behavior - Unengaged
Confidential
Financial
Persistence
Personal
Technologically Challenged
Other

4. Write a description of the issue

Please provide any relevant information that you think might help in resolving this case

Details: 🟢
Student has failed to submit work for two weeks. If he fails to submit work this week, he will be marked absent and given an "F" for the course.
Max Length: 2000 Characters 144 Characters
Submit

5. Submit the Alert

You will receive a notification email that your alert has been submitted and a follow up email once the case is resolved.

Questions? Please contact Aaron Abbott, Director of Advising & Student Services for JBU Online, at aabbott@jbu.edu or (479) 631-4665.